



Off-the-Cuff

A Publication of Prudential Overall Supply

Vol. 43, No. 2

1661 Alton Pkwy., Irvine, CA 92606

(949) 250-4855

Summer, 2002

Chula Vista Industrial Plant Celebrates 46 Years of Service In San Diego



E.T. 20th
Anniversary
Pages 16 & 17

 **Plasti-Line West**
A Division of Plasti-Line, Inc.

13489 Slover
Building B
Fontana, California 92337
Tel: (909) 823-1239
Fax: (909) 823-2013

February 19, 2002

Mr. J. Boyer
Prudential Overall Supply
6997 Jurupa Ave.
Riverside, CA 92504

Dear Mr. Boyer

I am writing you a letter to tell you about Eric Martinez. I called your office on Monday, February 18, 2002 to inform them that we were out of paper towels for the office and shop. I thought on Friday that I had enough to last a week, but they disappeared somehow. Your office took the necessary information and said that Eric would call me. Within one hour, he called, said he would bring me two boxes. What a lifesaver, because he dropped off two boxes of paper towels early in the afternoon.

Eric always has a smile, is very polite, and fast. Thank you Eric for being our Prudential Overall Supply representative.

Sincerely,

Mary Chamberlin

Mary Chamberlin
Plasti-Line, West
Receptionist

Eric Martinez (07/27/99), CSR, Riverside Industrial.



December 27, 2001

Tom Stillwagon
6997 Jurupa Ave.
Riverside, CA 92504

Tom,

I would like to commend your employee and our delivery person Randy, for what I believe was above the "call to duty." We had placed a special order with you approximately November 20th for two jackets. These jackets were being ordered by one of our employees for an early Christmas present. You had told me that you would do your best to have them by the date requested which was December 6th, but you couldn't guarantee it. We received one jacket on the 29th and it appeared the second jacket wouldn't make it. Randy did not have it on his regularly scheduled day (Wednesday) the 5th but made a special trip out himself, on Thursday the 6th. This was just at closing time and we were able to get the jacket to the employee before he left on vacation.

Randy did not have to do this and we did not expect this kind of service. You are fortunate to have a dedicated and conscientious employee such as Randy.

Sincerely,
Dave Lyons
Dave Lyons
Resort Manager
Wilderness Lakes Resort

P.S. I am sorry I do not know Randy's last name.

Randy Mortimer (05/06/98), CSR, Riverside Industrial.

The date of hire is listed after each employee name throughout *Off-the-Cuff*.

A Quarterly Publication of Prudential Overall Supply

Dedicated to the improvement of employee morale and the broadening of customer relationships

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Please address all correspondence and address changes to:

Prudential Overall Supply • Human Resources Dept. • 1661 Alton Pkwy. • Irvine, CA 92606
(949) 250-4855 • Fax: (949) 261-1947 • Web: www.pos-clean.com

From the Prudential Mailbag

2 April 2002

Scott Richards
Prudential Overall Supply
2485 Ash St.
Vista, CA 92083

Dear Mr. Richards,

I work in the Groundskeeping Division of the Maintenance Department at Pechanga Entertainment Center, Randy Garrett keeps us in uniforms. Recently, I had a need to have a few shop towels for the men who provide the routine maintenance of our power equipment.

I approached Randy with my request. Not only did he make the necessary arrangements Randy made it a point to scramble around and find a small number of towels to tide us over until our service began.

In the years Randy has handled the PEC account I have observed him to be a friendly person always working, always on the move, and always with enough time to say hello.

The help he gave me was above my expectations and I am very appreciative. His efforts meant I didn't have to go to our Auto Shop and beg for towels for the men, always an exercise in humility.

Randy is an asset to your company. I wish all of our employees had the same work ethics Randy displays.

Sincerely,
Karen Nye
Karen Nye
Horticulturist

*Randy Garrett (06/27/97),
CSR, Vista Industrial.*

April 16, 2002
5 Alexi Place
Placitas, NM 87043

Off-the-Cuff Editor
Prudential Overall Supply
1661 Alton Pkwy.
Irvine, CA 92606

Dear Off-the-Cuff Editor:
I commend Mr. Dale Bain, Personnel Director of Prudential Overall Supply, for his outstanding and great 42 years of service to Prudential Overall Supply. In today's world, 42 months of service might be considered a long time to be employed at one company. I am sure that his achievement is noted and well recognized.

Also, congratulations to Prudential Overall Supply for 70 years of service to its communities, customers, and the U.S.A. Its founder, Mr. John D. Clark, had an idea in 1932, took action, worked for all it was worth and handed the ball to his son, Mr. Dan Clark, who has carried on the tradition. Mr. Dan Clark has not disappointed. He is running hard, and his company follows his lead.

Thank you for continuing to send me Off-the-Cuff. I enjoy reading the articles and the many POS personnel being recognized. What a great morale booster! I believe that Prudential's Off-the-Cuff offers a valuable service to its personnel as it fosters positive reinforcement.

I have followed Prudential Overall Supply and I am impressed by its consistency, and its ability to grow and prosper while keeping service to customers as its main goal. Keep on doing your great work!

Sincerely,
Thomas D. Goodridge
Thomas D. Goodridge

Friend of Prudential founder John D. Clark.



History of Chula Vista Industrial – 1956

At Prudential Overall Supply, Chula Vista, Service is the Key



The Chula Vista facility had its beginnings in the middle 1950's in National City. This land was later appropriated by the state for a freeway on-ramp.

Summer 1987 Off-the-Cuff



ARTIST'S CONCEPTION OF THE FINISHED BUILDING

Prudential's laundry production operations in the San Diego area began on April 1, 1956 with the purchase of Coast Industrial Laundry. A combination of years of experience, sound financial philosophy, modern productive know-how and outstanding quality of workmanship has enabled the company to increase several times the volume of business sustained by its predecessor in National City.

June 1961 Off-the-Cuff

Off-the-Cuff

A Publication of Prudential Overall Supply

Vol. 30, No. 1 1987, Alton Parkway, Irvine, CA 92718 Spring, 1984



CSR's by the largest Prudential Overall sign in the Company

Chula Vista Plant Services Large Geographical Area

Spring 1994 Off-the-Cuff

OFF-THE-CUFF

JANUARY, 1962

CHULA VISTA PLANT CELEBRATES WITH OPEN HOUSE ON DECEMBER 8



Frequent commuter to Chula Vista during the past few weeks is our President, Mr. John D. Clark, shown above beside the Company's airplane, a 200-mpg Piper Aztec.

October 1961 Off-the-Cuff (above) and Fall 1976 (right)

Many customers, including some of the largest companies in the world, rely on Solar gas turbines to provide them with ENERGY for a variety of needs. We at Prudential are a small part of this world-wide ENERGY supply, because Solar relies on our Chula Vista plant to provide them with the highest quality towels, industrial garments and dust control items which they need to manufacture the Solar generators.

March 1973 Off-the-Cuff



Chula Vista Sales and Service Team Visits L.A. Area

Members of the Chula Vista sales and service department, management employees and their spouses recently came to the Los Angeles area for a two-day, sun-night visit. In the photo above, the group is gathered on the lawn in front of the Prudential General Office in the Irvine Industrial Complex.

During the short visit, the fast-moving Chula Vista forces combined business with pleasure at a pool party organized by

bus drivers and enjoyed the administrative head of Desert Hagan, Prudential's director of purchasing, to arrange plane tickets, meals, entertainment and hotel reservations for the 72-member Chula Vista entourage.

The group's itinerary included an afternoon at Beach Garden in the San Fernando Valley, dinner at the Whitehorse Inn and attendance at a night baseball game between the Cincinnati Reds and the Los Angeles Dodgers.

After spending the night at the Saddleside Inn in Ontario, California, the group continued their play touring both the General Office and the new plant in Irvine. They stopped only long enough to have their picture taken before returning to Chula Vista.

The two-day jaunt came as the result of a sales contest in which the sales and service team met a half-year goal to win the top for themselves and their spouses.

Meet the Chula Vista Industrial Management Team

Mike Blazek, Chula Vista General Manager

Mike joined Prudential on May 21, 1990 as a CSR. "I like the family feel you get being an employee at Prudential. It is a Company you can be proud to work for," he said. "I like the fast pace of my job. There's never a dull moment. I have also worked with and met some really good people," he added.

Chris Brinker Sales & Service Manager

Chris joined Prudential on June 23, 1997. He is originally from Missouri and enjoys golf.

Mark Thomas Route Manager

Mark joined the Company on October 10, 1995 as a CSR. He is single with three daughters.

Paul Weiler Route Manager

Paul Weiler joined Prudential on August 6, 2001 as an MPTP. He is a graduate of Southern Illinois University. Paul is married with three children.

Orlando Corral Route Manager

Orlando joined the Company on July 31, 1995 as a CSR. He is married and enjoys fishing.

Danira Negrete Office Manager

Danira joined Prudential on February 7, 1989 as an Office Clerk. She has been married for 9 years and has two sons. She enjoys spending quality time with her husband, Jesus Negrete (03/05/91), CSR, and children and is Vice President of the PTA.



Mike Blazek, General Manager.



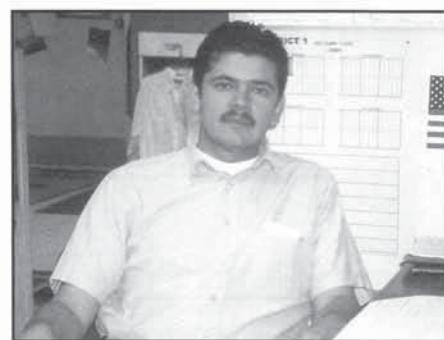
Chris Brinker, Sales & Service Manager



Mark Thomas, Route Manager



Paul Weiler, Route Manager



Orlando Corral, Route Manager



Danira Negrete, Office Manager



L-R: Thelma Saliba (09/28/95), and Debra Moreno (03/02/98), Office Clerks.

The Chula Vista Industrial CSR's



L-R: Chula Vista's Steak & Beans Dinner: Orlando Corral (07/31/95), Route Manager; Jesus Negrete (03/05/91), CSR; Armando Castro (06/19/00), CSR.



L-R: Robert Lovell (06/25/90), Corp. Sales Rep; Nena Corral (07/31/78), Supply Supervisor; Gary Spencer (02/28/83), CSR; Ron Costa (02/04/80), CSR.



District 2 CSR's, L-R: Armando Castro (06/19/00); Rod Carlson (08/24/98); Rey Alcala (01/29/90); Bo Rankins (10/19/98); Bill Kaufman (02/04/02).



District 3 CSR's, L-R: Jerry Santana (01/23/01); Omar Gadsden (04/23/02); Ron Costa (02/04/80); Jose Castillo (03/11/02); Asa Pouvave (11/17/98).



District 1 CSR's, L-R: Chuy Negrete (03/05/91); Derrick Bolin (12/16/99); Les Navarro (10/09/00); Adam Jackson (12/13/99); Mark Jackson (04/05/99); and Gary Spencer (02/28/83).



6:30 a.m. CSR meeting led by General Manager Mike Blazek, back to camera.



Last sign CSR's read before driving out the Chula Vista Plant gate.

Chula Vista Corporate Sales



Tim Rotell (04/12/99),
District Sales Manager

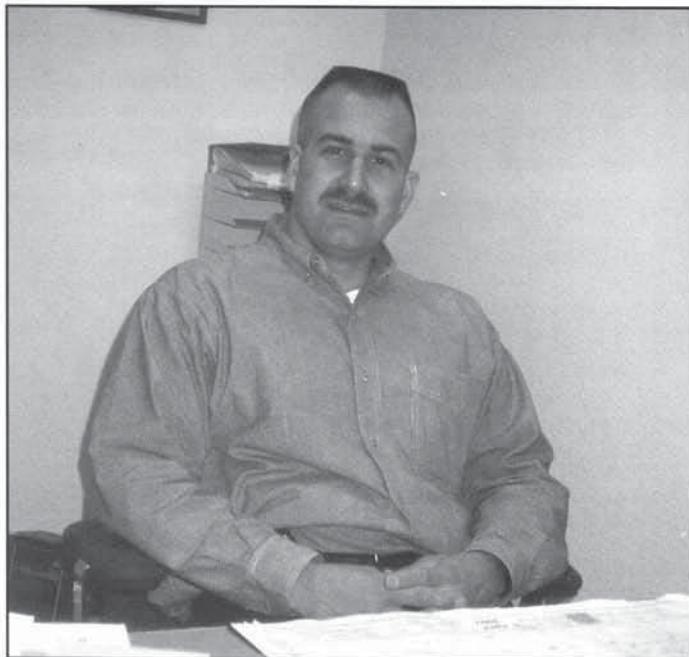


Lida Arvanitis (02/05/01),
Corporate Sales Rep.



Robert Lovell (06/25/90),
Corporate Sales Rep.

Chula Vista Production



Plant Superintendent Eddie Ferguson (08/18/97).



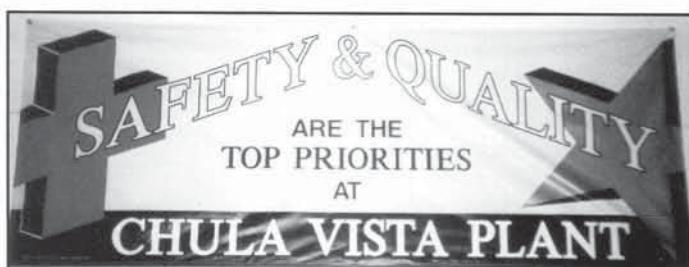
Eddie Ferguson promotes safety with "Safety Wednesday Rally" each week.



Roselena DeFelix (06/19/78),
Alterations (left) and
Victoriana Vazquez
(07/13/01), Presser (right),
became U.S. Citizens on
December 13, 2001.



L-R: MPTP's Trevor
Hathaway (04/15/02) and
Ben Mallinger (04/16/02).



Sign inside the Chula Vista Plant.

Supply Department



Nena Corral (07/13/78), Supply Supervisor



Supply Clerks, L-R: Josefina Martinez (10/05/95); Rona Lopez (11/05/01); Luz Vasquez (08/06/01); Roselena DeFelix (06/19/78); Stefanie Arredondo (05/11/89), Isabel Baltazar (10/02/95).

Press Department



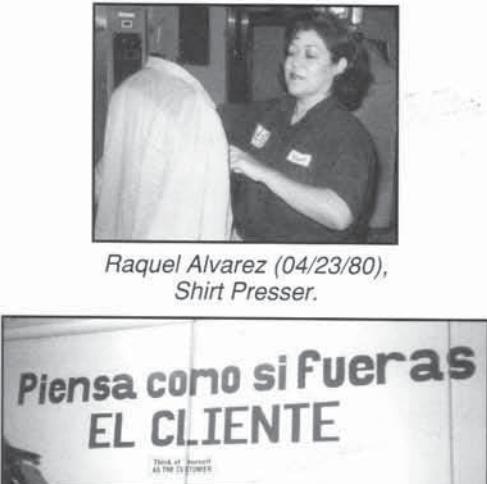
Pant Pressers, L-R: Yadira Rodriguez (09/22/86); Vicky Vazquez (07/13/01); Maria Baeza (04/24/02), and Chayo Gurrola (03/29/95).



Shirt Pressers, L-R: Juana Hernandez (01/14/02), Dorelia Moreno (04/26/02), Ana Rosa Tonelli (08/29/01), and Elvira Gonzalez (05/16/88).



Yolana Wysong (06/12/89), Tunnel Operator; and Cata Ramirez (11/01/83), Mender.



Raquel Alvarez (04/23/80), Shirt Presser.



Delfino Felix (07/12/68), Press Lead Person.

Folding, Distribution, Soil Sort and Unloading



Folders, L-R: Rosalba Lopez (11/08/96); Martha Manzo (06/29/93); Maria De Cristerna (05/10/95); Blanca Perez (08/16/90); and Maria Vazquez (03/19/96).



Distributors, L-R: Lorena Arangure (09/18/00), Lead Person; Elvira Barajas (10/05/95), and Cuca Leyva (08/23/99).



David Monjaras (09/17/73), Lead Person.



Ricardo Gaxiola (11/20/00), Mat Loader.



Cynthia Gambino (01/10/94), Distributor.



Soil Sorters, L-R: David Salas (05/24/00) and Luis Monjaraz (11/08/76).



Cristina Contreras (07/09/90), Production Supervisor.



Denny Anderson (04/22/02) and Rene Manulid (08/08/86).

Chula Vista Maintenance and Wash Departments



L-R: Marco Sillas (09/24/01), Head Washer; and Javier Ramirez (04/06/95), Washer.



Jose Hernandez (03/25/85), Maintenance Supervisor.



David Leyva (11/25/96), Maintenance Mechanic.



Leonardo Contreras (10/27/93), Auto Mechanic.



Lourdes Ayon (04/20/00), Janitor.



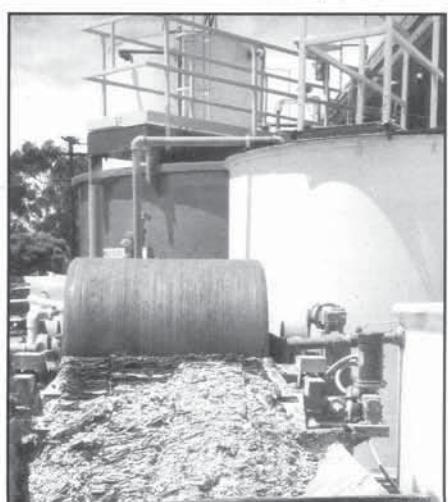
Eduardo Sarinana (06/12/95), Wastewater Treatment Operator.



Fleet of trucks.



Wastewater Treatment System.



Sludge remover.

Chula Vista Customer Spotlight

Jimsair Aviation Services – A 40 Year Prudential Customer

Jimsair Aviation Services, Inc. of San Diego was founded in 1960 by Mike Bracamonte's father. They presently have 100 employees. They are a fixed base operation (FBO) and service private aircraft. One of their employees referred to Jimsair as "One of the best FBO's in the Country." During the 1998 Super Bowl in San Diego, they had 320 aircraft at their facility. Jimsair is the only such facility at the San Diego Airport.



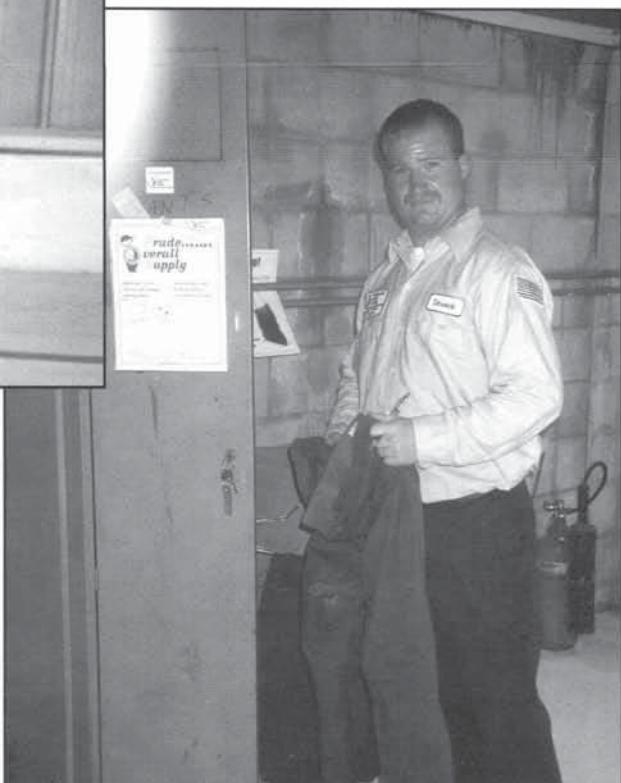
L-R: Mike Bracamonte, Vice President of Jimsair; and Mike Blazek (05/21/90), Chula Vista Industrial Plant General Manager, conducting a customer visitation. Jimsair has been a Prudential customer since the early 1960's, when John D. Clark, founder of Prudential and father of the present Chairman of the Board, used to service the account.



Derrick Bolin (12/16/99), CSR, delivering garments to Jimsair.



Jimsair logo.



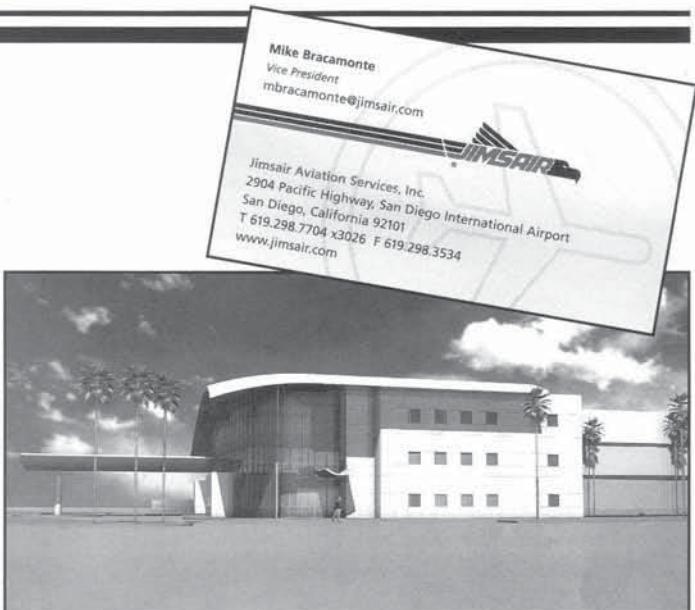
Derrick Bolin picking up soiled garments at Jimsair.



The current Jimsair facility at the San Diego Airport..



Above and right: Jimsair employees wearing Prudential uniforms.



The new Jimsair facility presently under construction.



Janis Who? Yesterday's Icons Don't Turn On Many Teens

Marketers Try to Make Beatles, Elvis Relevant, but It Isn't Easy; There's Something About Larry?

By JEFFREY ZASLOW

IF YOU'RE A YOUNG PERSON today, long-dead 20th-century icons are beckoning. Lucky Lindy is in the skies overhead. Elvis Presley is showing up unannounced on your top Web sites. And the Three Stooges are teaming up with your two favorite Farrellys.

Great efforts are being made to pitch deceased singers, actors and historical figures to Generations X and Y, as the luminaries' estates seek to enhance legacies and keep profits flowing. "We can have a good business without young people," says Mark Roessler, chief executive officer of CMG Worldwide Inc., which represents 180 late celebrities. "But it's worth trying to get a share of that market."

This morning, Charles Lindbergh's grandson will try to recreate the late legend's cross-Atlantic flight, aided by corporate sponsorships and TV tie-ins. Meanwhile, the Presley estate is unleashing the biggest blitz of Elvis products and publicity since his death 25 years ago. And the Stooges' heirs have given their blessing to the irreverent Farrelly brothers, creators of the hit film "There's Something About Mary," to make an original movie fea-



Erik Lindbergh, with a picture of Charles Lindbergh, will recreate his grandfather's flight.

turing characters based on Larry, Moe and Curly. There's a problem, however. Young people today show almost no interest in legends from previous generations, youth marketers say. "For people under 30, they're dead brands," says Richard Leonard, vice president of the Zandl Group, a trends-research firm. Jane Buckingham, president of Youth Intelligence, a marketing and consulting firm, warns baby boomers to prepare for an accelerating fade-out of 20th-century icons. "It's hard to understand why people don't love the things you love," she says. "But young people haven't

shared your experiences, and they have different needs and heroes."

In Bloomfield Hills, Mich., 17-year-old Ben Chutz says none of his friends would buy memorabilia related to their parents' or grandparents' heroes. "That stuff means nothing to us." Someday, the icons of his own generation will be dead, too, he says, "and when they are, I'm not going to expect my kids to care about them."

Janis Joplin? A Web site devoted to the late singer sells youth-friendly products, including a \$14.99 Janis Joplin action figure, but many teens don't know her. Kate Barry, a 16-year-old in Pittsburgh, sums it up: "If my friends saw her picture, they'd say, 'Ewww, who's that hippie chick?' The entire package is so foreign to them. Who'd want to look like that now? No one. You'd get laughed at. Britney Spears is the look."

Once in a great while, teens come to Harmony House music store in Farmington Hills, Mich., and ask for Buddy Holly, Frank Sinatra or Ms. Joplin. But it's not because they're embracing their elders' heroes. "Unless it's for a school project, they hardly ever ask about any old artists," says Megan Madafar, an 18-year-old clerk at the store.

Despite the hype about "a new generation of Beatles fans," record-store owners say teens who purchase "1," the group's 2000 greatest-hits CD, often say they are giving it as a present to parents or grandparents. Less than half of people aged eight to 24 years old name the Beatles among their

Please Turn to Page B4, Column 6

Recently, Jimsair serviced the New Spirit of St. Louis, piloted by Erik Lindbergh, grandson of Charles Lindbergh, who was going to recreate his grandfather's cross-Atlantic flight.

Chula Vista Customer Spotlight

Precision Metal Products

P

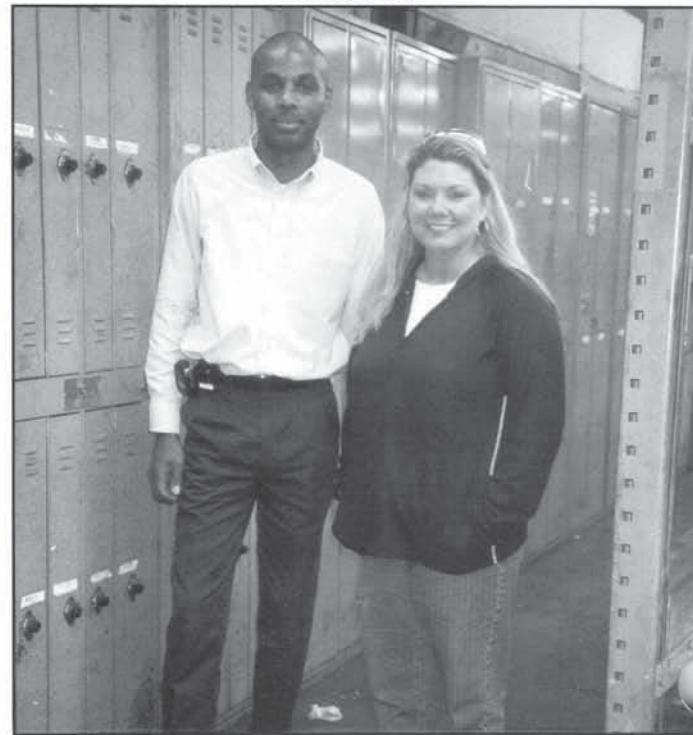
recision Metal Products, Inc. (PMP) of El Cajon, California has been a Prudential customer for 12 years. The 92,000 square-foot facility is located near El Cajon's airport, Gillespie Field. As the largest privately owned high-velocity forging company in the world, PMP is a major manufacturer of close-tolerance forgings for medical, aerospace and industrial applications. Their medical products consist of hip, knee and shoulder implants.



The PMP building is located at the end of the runway of Gillespie Field, at the El Cajon airport. Note the plane taking off in the picture.



Bill Kaufman (02/04/02), CSR, serving Dust Control products to PMP.



Mark Thomas (10/10/95), Route Manager, performing a customer visitation at PMP with Carol Hake, Human Resources Coordinator.



Rey Alcala (01/29/90), CSR,
delivering garments to PMP.



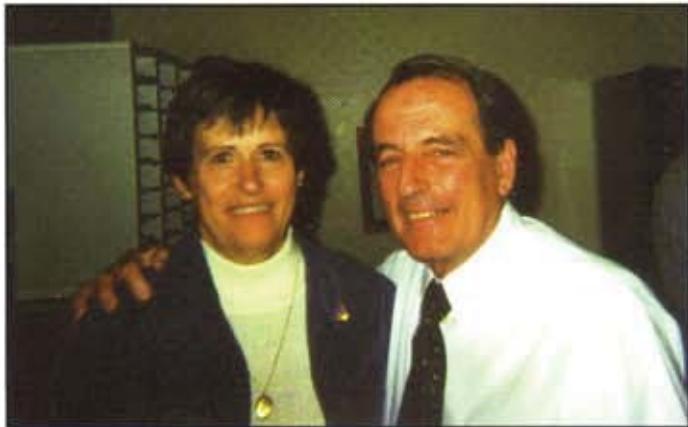
Above and below: PMP
employees wearing
Prudential uniforms.



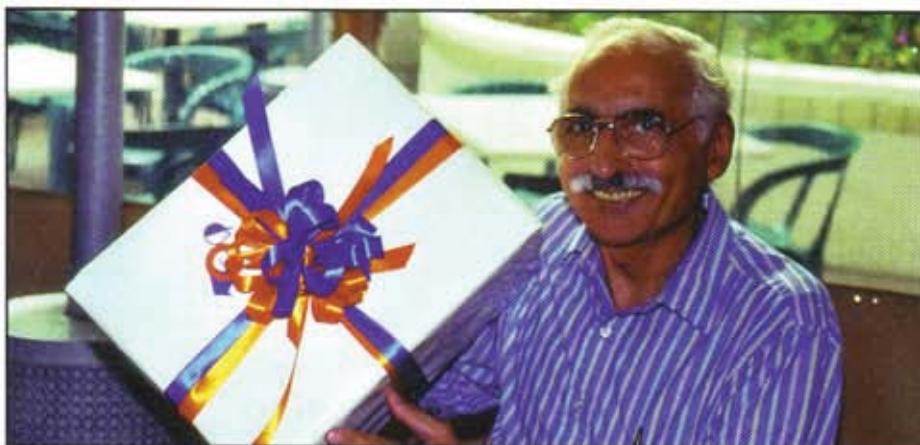
Five Prudential Employees Retire



Right: Graciela Jasso (10/10/79), Folder at Riverside Industrial, retired on 03/01/02. Left: Bobbi Davis (07/20/92), Plant Superintendent.



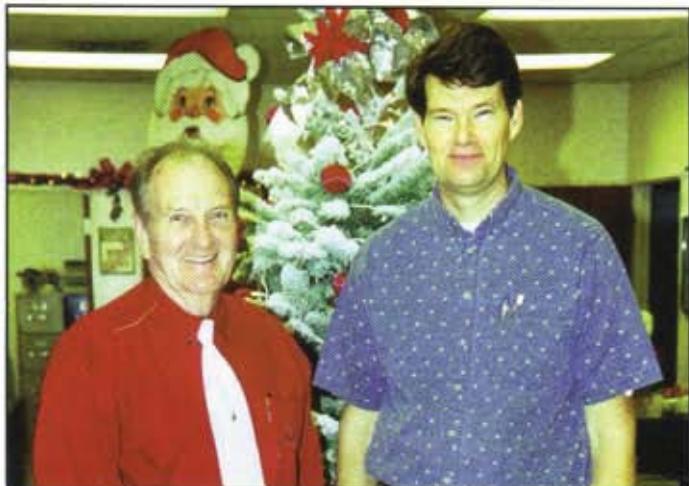
Harry Lewis, Corporate Sales Rep at Phoenix, started with Prudential on 11/22/82 and retired on 02/15/02. Shown here with his wife JoAnn at his retirement party.



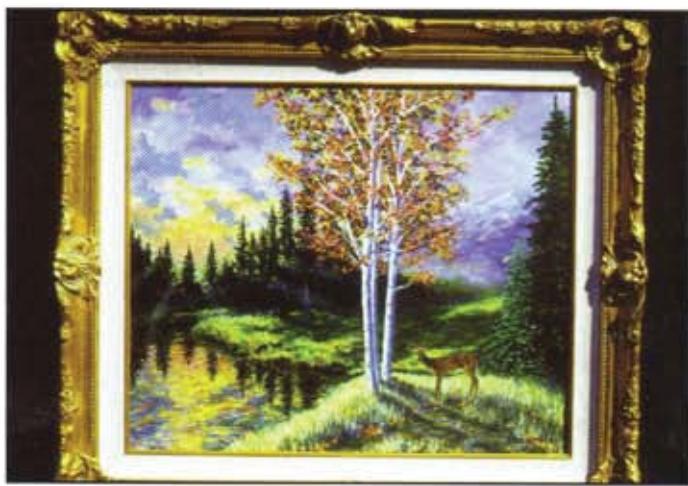
Walter Delgado, Senior Systems Analyst at The Corporate Office, retired on December 28, 2001. He joined Prudential on 01/22/79. Shown here with a gift at his retirement lunch.



Esther Suarez (01/02/68), Assistant Supervisor at L.A. Industrial Plant, retired on 02/22/02, shown here with her retirement gift.



Patrick Neely, Accounts Receivable Manager at The Corporate Office (04/07/86), retired on 12/28/01. He is shown here with his son, right, Steve Neely (04/07/00), Computer Operator in The Corporate Office. Steve is a talented artist in his spare time, as evidenced by "Bright and Early" in oil, 20" x 24".



English as a Second Language Graduations

Cerritos Dust Control Plant



First row: L-R: Zeferina Herrera (02/14/00), and Ruth Berruecos (04/11/88). Second row: Maria Cabrera (11/08/99), Manuela Arellano (04/27/98), Teacher Colleen Congelliere, Encore Language Training Services, Maria Arroyo (04/06/98), Mirna Martinez-Mora (03/30/98), Maria Contreras (07/31/00).



Front row: L-R: Manuel Perez (10/23/00). Second row: Maria Estrada (01/20/98), Ignacia Viramontes (08/31/84), Teacher Christina Parri, Encore Language Training Services, Maria Peraza (11/12/92), Maria Rivera (04/07/97), Josefina Corona (01/09/84), and Beatriz Gonzalez (12/18/00).



Zeferina Herrera (02/14/00), reading her graduation speech.

Riverside Plant ESL Classes



First row: L-R: Roselia Beltran (12/08/97), Maria Aldama (04/28/97), Guadalupe Ortegon (07/07/99), Francis De La Cruz (06/15/98), Rosa Maria Villasenor (12/13/89), Marcela Manuel (11/23/98), Gloria Ledgard (10/19/89). Second row: Maria Hernandez (03/29/89), Carmen Cruz (03/27/96), Teacher Scott Hausrath, Encore Language Training Services, Miguel Montoya (01/04/00), Ampelia Guerrero (03/06/89).



First row: L-R: Diega Ramirez (11/08/89), Maria Hernandez (03/29/89), Fabiola Ordaz (02/10/88), Juana Reyes (04/23/80), Luisa Vasquez (01/04/00), Gloria Cruz (09/16/91).
2nd row: Jay Boyer (02/07/84), General Manager; Guadalupe Villalobos (04/06/89), Teacher Al Garcilazo, Encore Language Training Services, Maria Guadalupe Lozano (06/05/00), Regufio Palafox (02/18/99).

Los Angeles Industrial Plant ESL Class Completed



Front row: L-R: Alicia Torres (04/07/80), Maria Estrada (09/18/97), Sabrina Guerrero (02/17/87), Maria Sandoval (09/01/99), and Rosalina Diaz (08/15/95). Back row: Serafin Alcala (08/08/86), Irene Hernandez (10/24/94), Victor De La Torre (08/17/95), Central Garage.

E.T. – The Extraterrestrial's 20th Anniversary Re-Release Recalls Use of Prudential Cleanroom Garments



Clean Room Garments From Prudential Add Reality to the Fight to Save E.T.

If years of Star Trek reruns have taught you to take space travel for granted, the new science fiction adventure film "E.T.: The Extra Terrestrial," brings you quickly back to earth. In the film's now famous chase scene when Elliott and his brother have rescued E.T. and are rushing him to a rendezvous with his space ship with NASA officials closing in on all sides, one of Elliott's friends asks innocently, "couldn't they just beam him up?" Elliott answers with exasperation, "This is *reality*, Greg."

Indeed, reality was one of the things that made the movie so wildly popular. And Prudential played a particular role in helping make emergency scenes seem real.

No one knows exactly what would happen if a member of an exploring party from outer space was stranded on Earth and became ill. But one could guess. Faced with the possibility that he was dying from exposure to something in our atmosphere, or worse, that he might contaminate humans with germs from another planet, Jim Bissell, the creative art director on the film, had the unshakable image that NASA would "isolate him right on the spot."

Bissell fantasized that NASA would not take the time or risk to transport an ailing extra terrestrial patient to an earth hospital, but would "swoop down on him," portable isolator, diagnostic equipment and medical team at hand.

Because the movie was an independent production, and did not have the resources of a large studio art department, Art Director Bissell and Fieldtec, Inc., the company that builds Prudential's clean rooms, began a second adventure paralleling the one in the film. They set out to create a believable setting in which NASA doctors would try to save the life of a dying space visitor.

"At first there was thought of taking him to a hospital," Bissell recalls. "But NASA wouldn't do that. They would quarantine the creature on the spot. We've spent billions of dollars since 1960 to learn more about the extra terrestrial. If we had a visitor from outer space, NASA would draw on its unlimited resources to try to keep him alive so we could learn from him."

Jim Bissell showed his drawing of an emergency field hospital, thrown up inside Elliott's house, to Bob Sholler, owner of Fieldtec, Inc. His design included a portable patient isolator, in the playroom next to the kitchen, diagnostic equipment with digital readout, and medical technicians in white isolation garb, including headcovers, gloves, and boots.

The isolator, Jim Bissell indicated, needed four removable sides and a removable ceiling to allow cameras in for close-ups. He wanted the chamber constructed of transparent plastic so the medical team in the emer-

gency room could see the patients inside the isolator.

Bob Sholler understood the requirements. A pioneer in the application of High Efficiency Particulate Air (HEPA) filtered clean rooms, his company had constructed isolators and clean rooms for every use from aerospace to electronics and from pharmaceutical manufacturing to patient care. He had built clean rooms for companies like IBM, Ford Aerospace, Beckman Instruments and Allergan Pharmaceuticals. He had also built the clean room in Prudential's Tucson plant and had an agreement to build one in Milpitas when he got the call to build an isolator for E.T. (He has since built the clean room in Prudential's Phoenix plant.)

And it was to Prudential he turned when he was also asked to supply the clean room garments for the actors and extras in the emergency room scene.

"We wanted everything in that emergency room to be real," Jim Bissell said. "Right at that moment we didn't want viewers looking at the set and thinking, 'you wouldn't do it like that.' We wanted them concentrating on the story."

And real it was. Fieldtec, Inc. personnel, like Jim Bissell, responded to the assignment as though it were actually happening. "I'm confident that if an extra terrestrial were to show up here and become ill, an emergency field hospital would be built for it," Bob Sholler muses. "And, who knows, maybe Fieldtec, Inc., would be called on to build it, and maybe Prudential would be called on to supply clean room garments."

PHOTOS — TOP: In the emergency room constructed for the movie E. T. by Fieldtec, Inc., builder of Prudential Clean Rooms, movie actors portraying doctors and medical technicians wore clean room garments borrowed from Prudential, Angelica Uniform and Hoag Hospital.

LEFT: E. T. the Extra Terrestrial visitor and star of the film.



December 1982 Off-the-Cuff.

Bob Scholler Recalls Use of Prudential Cleanroom Garments in Filming E.T.



Bob Scholler (today), Chairman of Sterilaire medical division, Bio-Safe America Corporation, remembers well the exciting events in filming E.T.

A New Smile, but the Same Charm, From 'E.T.'

Movies • Steven Spielberg's 1982 classic is being re-released with digital upgrades and new scenes, so what seemed cool 20 years ago doesn't appear clunky today.

By MICHAEL MALLORY
SPECIAL TO THE TIMES

When E.T. finally comes home to movie theaters next week, moviegoers will encounter a more active, more energetic and far more "charming" alien than they saw 20 years ago.

Steven Spielberg's "E.T. The Extra-Terrestrial" is perhaps the most notable of the modern classics to be made during the transitional period of the mid-1970s and '80s, when special effects were still pupating in a pre-digital cocoon. Now it joins the likes of "Star Wars" and "The Exorcist" in receiving a digital face-lift for contemporary



This bathroom scene, deleted from the original, will be included in the new release.

CONCERN

"It was really an evolutionary process," she says. "Once the decision was made [to re-release the movie], we thought came up that we could put some scenes back in, which is a fairly typical decision when you're talking about a re-release. There was a scene in the bathroom that we loved [but that was cut because it didn't quite work], and this was an opportunity to actually do it the way Steven had originally intended it to be done, and that led to discussions of how other shots could be enhanced."

Although they were state-of-the-art at the time, there is no question that some of the film's original effects have simply aged less than gracefully over 20 years.

"What worked in 1982 doesn't quite hold up," says Industrial Light & Magic's Bill George, who supervised the visual effects for more than 140 shots that were reworked for the re-release. "We remember it a certain way, but when I went back and looked

Please see "E.T." F18



Bob Scholler Chairman

Bio-Safe America Corporation
3250 South Susan Street • Suite B • Santa Ana, CA 92704
Phone: 714.662.4412 • 800.767.4284
Fax: 714.662.4439 • Email: robert@sterilairemedical.com

A CLEAN ROOM is a room or facility in which airborne particles or contamination levels in the air are limited to minimum concentrations. The particles normally controlled are those exceeding 0.5 micron and 5.0 microns in their largest dimension. Although the allowable concentration can vary with the particular usage, a federal standard gives common guidelines to maintain consistency in interpretations. The common values are 100, 1,000, 10,000 and 100,000 half-micron diameter particles per cubic foot.

When the Smallest Particles of Dust Count,

100 is Real Class

In Prudential's Tucson plant, a 30' by 30' room within a room sits like a movie set from Star Wars. Stark white walls are bathed by a glare of fluorescent light.

Garments from Prudential's clean room customers are placed inside a special pass-through compartment by plant receiving personnel. Once the chamber is closed from the plant side, it is opened from inside the clean room. Clean room workers, dressed in the same clean room garments worn by workers in other clean rooms, remove the garments from their polyethylene bags and place them in the dry cleaning machine. After cleaning they are folded, put into plastic bags and sealed by a heat-seal machine. The seal will next be opened by the wearer of the garments in the changing area (outer chamber) of the HEPA filtered clean room where he or she works.

The new vector flow room in the Tucson plant parallels the advances of clean room manufacturing into every segment of the aerospace, electronic and biomedical industries.

Prudential's Tucson clean room is one of only 20 vector flow HEPA filtered clean rooms in the world. It is the only one located in an industrial laundry, and is the only laundry processing clean room in Arizona. And it is one of only five certified industrial laundry clean rooms in the U.S. One of the other four is Prudential's Los Angeles plant clean room where garments worn by many of the workers in the U.S. space exploration program were processed.

THE CERTIFICATION STICKER on the window of Prudential's Tucson plant clean room makes it one of only 5 certified industrial laundry clean rooms in the U.S.



ROOM-WITHIN-A-ROOM design is studied by Bob Scholler, founder of Fieldtex, Inc., originator of the vector air flow clean room, and Frank Clark, Tucson General Manager. The design was used to construct a Class 100 clean room inside Prudential's Tucson plant.

December 1981 Off-the-Cuff.
Today, all five Prudential Cleanrooms are Certified Class One (1)!

Management Changes In The News



Marc O'Leary has been promoted effective January 1, 2002 to Regional Vice-President from Regional Manager. He has responsibility for the Cleanroom Division and the Riverside and Milpitas Industrial Plants, and reports to Tom Watts. Marc joined Prudential on December 7, 1977.



Jerry Martin (04/20/92) has been promoted from Director of Sales & Marketing to Vice-President of Sales & Marketing effective January 1, 2002. Jerry assumes the responsibility for all of the Consumable sales, service and consumable purchasing functions.



Jeff Nelson (08/08/89) has been promoted from General Manager at Vista Industrial to Regional Manager for the Southern Region as of January 1, 2002.



Effective 12/24/01, **Dean Killion** was promoted to Director of Sales from Corporate Sales Manager. Dean joined Prudential on March 6, 1995.



Scott Richards has been promoted to General Manager at Vista Industrial effective January 14, 2002. Scott joined Prudential on July 12, 1994.



Eric Ono was appointed Quality Assurance Manager effective December 17, 2001.



Patrick Flores (04/30/00) was promoted to Plant Superintendent of the L.A. Cleanroom effective January 1, 2002.



Joe Sharma (04/26/01) was promoted from MPTP to Route Manager at the L.A. Cleanroom effective 12/03/01/



Hugo Rivera (01/04/89) was promoted to Maintenance Supervisor at the L.A. Cleanroom effective January 7, 2002.



Tim Stephens (01/25/93) was promoted to Service Manager at the L.A. Cleanroom as of 03/29/02.



Jose Lopez (12/04/86) was promoted to Maintenance Supervisor at Moorpark Dust Control effective 05/06/02.



Lauri Lecair (08/09/79) has been promoted to Plant Superintendent at the Milpitas Industrial Plant effective 04/29/02.



Paul Turney (08/15/94) has been promoted to the General Manager Training Program effective 11/29/01.



Dawn Clark (02/28/00), Cleanroom Division Administrator, will oversee a new Cleanroom Central Supply Program.



Doug Lee (06/04/96), has been promoted to Cleanroom Central Supply Supervisor and reports directly to Dawn Clark, effective 04/15/02.



Carlos De La Cruz (01/15/01) has been promoted from MPTP to Route Manager at Vista effective 02/04/02.



Rocio Ortega (10/23/91), Supply Supervisor at Riverside, was promoted effective 09/17/01 to the Plant Superintendent Training Program.



Steve Sablan (06/21/99) has been promoted to Sales & Service Manager at Vista Industrial effective 01/14/02.

Top Pro & Clean Pro Awards Announced

Corporate Sales Representative Top Pro Award

Selling Period #02

Tony Salinas (01/19/01),
Sacramento Service Center

Selling Period #03



Mike Garcia
(09/02/87),
Riverside
Industrial.

Selling Period #04



John Pennington
(01/02/01),
Fresno Industrial.

Selling Period #05



Marlon Wilkins
(12/30/96), Vista
Industrial

Selling Period #06



Robert Lovell
(06/25/90), Chula
Vista.

Selling Period #07



Steve Turigliatto
(11/18/91), Vista
Industrial.

Area Sales Representative Top Pro Award

Selling Period #02

Heidi Goudie (08/20/01), Vista Industrial.

Selling Period #04 and Selling Period #06



Mark Welch (02/05/90), Cerritos
Dust Control

Selling Period #05



Steve Brooks (04/06/98), Moorpark
Dust Control.

Selling Period #07

Laura Frantzen (08/22/01), Moorpark Dust Control.

Account Manager Clean Pro Award

Selling Period #02 and Selling Period #05



Phil Gavcus (04/16/01),
Los Angeles Cleanroom.

Selling Period #04



Cheryel Contreras (08/24/98),
Los Angeles Cleanroom.

Selling Period #06

Renee Stannard (11/01/95), Milpitas Cleanroom.

Sales & Marketing Department Holds Annual Sales Conference – February 18-20, 2002



Don Nordstrom, Vice President of Human Resources-Training, conducted a team exercise for eight teams. District 2 was the winning team and they were awarded 2002 Team Prudential t-shirts.

L-R: Mark Smith (12/18/00), Albuquerque CoSR; Tim Rotell (04/12/99), District Sales Manager; Lida Arvanitis (02/05/01), CoSR at Chula Vista; Steve Turigliatto (11/18/91), CoSR at Vista; Marlon Wilkins (12/30/96), CoSR at Vista; Heidi Goudie (08/20/01), ASR at Vista; Jeff Packer (04/12/99), CoSR at Albuquerque; and Robert Lovell (06/25/90), CoSR at Chula Vista.



Tom Watts (09/08/75), President, making a presentation. Dan Clark (09/23/68), Chairman of the Board, looking on.



Jerry Martin, Vice President of Sales & Marketing, leading the group.



Part of the group.

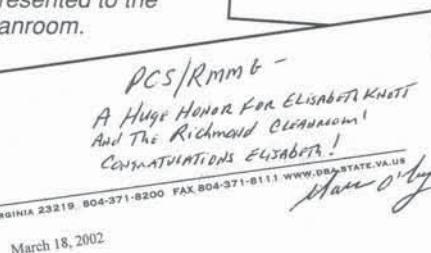
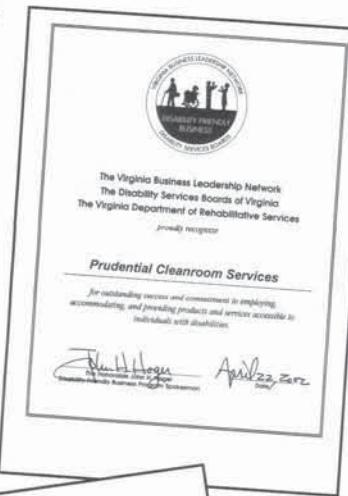


Lunch on the hotel patio.

Richmond Cleanroom Recognized By State of Virginia

Prudential's Richmond Cleanroom was facing some tough times. Employee turnover was high. To turn the situation around, the Richmond Cleanroom implemented some changes, including targeting persons with disabilities, older workers, downsized workers, welfare recipients, and non-English speaking individuals to work at the facility. Prudential also held Employee Recognition luncheons and Employee of the Month awards. Since the changes, Richmond's turnover rate has dropped. Richmond was recognized for their efforts by the Virginia Department of Business Assistance.

At right: Certificate presented to the Richmond Cleanroom.



March 18, 2002



Ms. Elisabeth Knott
General Manager
Prudential Cleanroom Services Inc.
531 Eastpark Court
Sandston, VA 23150

Dear Ms. Knott:

On behalf of Governor Warner and Secretary of Commerce and Trade Michael Schewel, I would like to thank you for agreeing to participate in the Governor's Business Appreciation Breakfast. Each year, the Virginia Department of Business Assistance coordinates Business Appreciation Week, designated as May 12-18 this year. Business Appreciation Week is a time when the Commonwealth gratefully acknowledges the benefits brought to the people of Virginia by the business community. The Governor's Business Appreciation Breakfast kicks off the week's events, as the Governor personally thanks Virginia's existing businesses for their invaluable contributions to the Commonwealth. This year, the breakfast will be held on Monday, May 13, at 8:45 a.m. at the Richmond Omni. Approximately 400 CEOs from across the state will attend, and dignitaries such as the Governor, his cabinet secretaries, and other top state officials, will be invited as well.

Since Prudential Cleanroom has truly become one of the Commonwealth's outstanding corporate citizens, we are thrilled that you have agreed to share your story of success with the audience. You have been paired with Mr. Kim McAleer of Sara Lee Activewear. You will speak first, representing the small business community and he will follow, representing larger businesses. We ask that you give an informal "testimonial," approximately ten minutes, describing the positive aspects of Virginia's business climate that have helped Prudential Cleanroom grow and prosper. Governor Warner will follow Mr. McAleer with his keynote address.

I have attached a detailed agenda for the event, as well as general information about Business Appreciation Week. You will receive a formal invitation for the breakfast in the mail in early April. I would appreciate it if you could email or fax a brief biography at your earliest convenience for introductory purposes. The email should be sent to the attention of Amy Owens (amowens@dba.state.va.us) or faxed to her at 371-2142. Directions to the Omni are enclosed.

Thank you again for agreeing to participate. Please do not hesitate to call Amy Owens (371-8131) or me (371-8215) if you have any questions. I will look forward to seeing you on the 13th.

Sincerely,

Charlie H. Mills III

Agency Director

Letter to Elisabeth Knott, General Manager
at the Richmond Cleanroom.



A Time for Change

Prudential Cleanroom Services was a small, garment processing plant in Sandston, VA, struggling with high employee turnover and low employee morale. But after attending a Metro Richmond Employment Network meeting last February, Prudential realized it was time to change old ways of thinking and focus on a new approach to running business.

In the following months, Prudential implemented the following strategies to make some changes. First, they opened a variety of their positions to more diverse pools of applicants including persons with disabilities, older workers, downsized workers, welfare recipients, and non-English speaking individuals. They also began to work more closely with co-workers and supervisors to create accessible workspaces and positive working environments. Lastly, Prudential held more employee-focused events such as Employee Recognition Luncheons and Employee of the Month Awards to foster greater interaction and communication among staff.

So how does Prudential look now? As a result of the company make-over, Prudential's turnover rate has dropped from 100% to virtually 0%. In fact, headquarters in California are now looking at Prudential's success with hopes of replicating these efforts with their other chains.

"Prudential is an excellent example of how businesses, large or small, can truly make a difference," said Ethel Walker of the Employment Network. "By providing employment opportunities and recognizing cultural differences of persons from various backgrounds, Prudential has not only expanded its workforce, but transformed its entire business culture!"

This past September, Prudential was presented with the Virginia Rehabilitation Association's Norman C. Hammond Award and the 2001 SHRM Diversity Award for their outstanding contributions towards workforce diversity.

"We are committed to excellence in helping all our employees reach their full potential," said Prudential General Manager Elisabeth Knott. "We hope to continue our efforts in proactively identifying change and setting new business standards." ♦

Reprinted from "Business Matters" newsletter, distributed by Virginia Department of Rehabilitative Services.

Sales & Service Managers Meeting Held In February "Best Service All The Time"



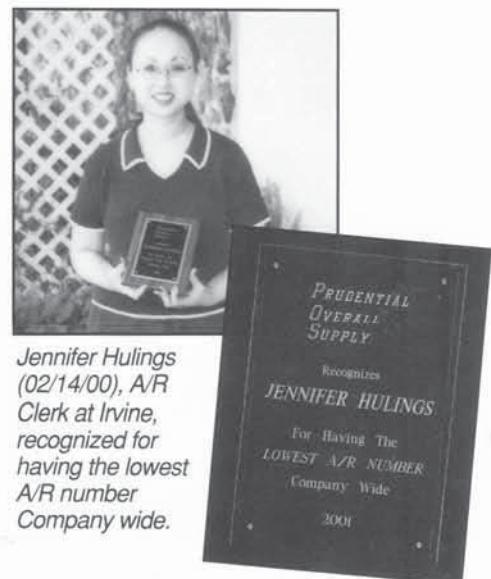
First row, L-R: Tom McCoy (06/26/89), Fresno Industrial; Shawn Campbell (05/11/98), Fresno Industrial; Bill Howard (02/19/90), Prescott Service Center; Rick Petersen (02/25/91), San Rafael Service Center; Rick Kellogg (11/07/88), Milpitas Industrial; Jeff Shepherd (04/05/94), Fresno Industrial; Robert Vega (06/28/99), Phoenix Industrial; Richard Ponce (05/27/98), Tucson Industrial. 2nd row, L-R: David Hernandez (11/30/98), Carson Industrial; Gary Staley (11/09/98), Albuquerque Industrial; Roger Cox (05/15/95), Tucson Industrial; Paul Obert (09/03/96), Tucson Industrial; Juan Johnson (01/26/98), Phoenix Industrial; Ron Phares (01/25/93), Sacramento Service Center; Bruce Arola (12/29/97), Milpitas Industrial; Mark Jacobs (09/23/98), L.A. Industrial; Mark Hamilton (06/02/97), Cerritos Dust Control; Thomas Gilliam (07/20/98), Irvine Industrial.



Tom Watts (09/08/75), President, making a point while Dan Clark (09/23/68), Chairman of the Board, observes. Seated, L-R: Brandon Blanchard (06/08/92), Regional Manager, and Jeff Nelson (08/08/89), Regional Manager, both of whom put the program together.



First row, L-R: Mike Mellick (06/04/90), Carson Industrial; Duke Pagan (01/22/96), Los Angeles Industrial; Brian Cole (08/11/94), Moorpark Dust Control; Bradley Schultz (06/01/76), Moorpark Dust Control; Chris Brinker (06/23/97), Chula Vista Industrial; Steve Sablan (06/21/99), Vista Industrial; Jerry Lytal (09/08/97), Las Vegas Service Center; Mosa Shongwe (06/12/95), Van Nuys Industrial; Rob Cesario (10/07/85), Riverside Industrial. Second row, L-R: David Wallace (01/13/86), Cerritos Dust Control; Joseph Cardenas (11/17/97), Van Nuys Industrial; Ron Rains (04/21/94), Cerritos Dust Control; Robert Leyerly (03/27/95), Victorville Service Center; Tom Stillwagon (07/28/80), Riverside Industrial; Skip Eastham (10/26/94), Riverside Industrial; Robert Manzi (08/26/91), Van Nuys Industrial; Doug Rix (07/05/95), Bakersfield Service Center; Mark Bickel (10/08/86), Irvine Industrial; Bill Faraimo (07/08/96), Vista Industrial; Danny Martinez (12/04/95), Palm Springs Service Center.



Mark Bickel (10/08/86), Sales & Service Manager, Irvine, recognized for having the lowest accounts receivable percentage in the Company for 2001.

Seven Habits – Class 41 – Held December 4-6



L-R: Don Nordstrom (08/11/86), Vice President of Human Resources - Training, and Program Leader; Adam Brooks (12/12/84), Warehouse Manager at L.A. Cleanroom; Mark Thomas (10/10/95), Route Manager at Chula Vista; Steve Galvez (12/30/91), Route Manager at Riverside; Louis Lau (10/07/98), Area Sales Rep at Cerritos Dust Control; Floyd Williams (08/23/99), Route Manager at Carson; Marty Friedman (10/29/01), Corp Sales Rep at L.A. Industrial; Rocky Saviano (06/11/01), Corporate Sales Rep at L.A. Industrial; Larry Norlander (03/18/91), Route Manager at Irvine; Tom Stillwagon (07/28/80), Sales & Service Manager at Riverside; Alex Datsmor (08/21/00), Route Manager at Carson; Robert Lovell (06/25/90), Corporate Sales Rep at Chula Vista; Heidi Goudie (08/20/01), Area Sales Rep at Vista; Sandra Quezada (12/01/97), Office Manager at Irvine; Al Urtusuastegui (09/10/01), Area Sales Rep at Cerritos Dust Control; Chris Almada (07/13/98), Route Manager at Riverside; Phil Gavcus (04/16/01), Account Manager at L.A. Cleanroom; Rosa Maria Villasenor (12/13/89), Assistant Supervisor at Riverside; Harry Bhangal (07/23/01), Account Manager at Milpitas Cleanroom; Wes Horner (05/08/00), Route Manager at Irvine; Joey Bergeron (10/22/01), Corporate Sales Rep at Las Vegas Service Center; Bill Marshall (05/03/99), Corp Sales Rep at Las Vegas Service Center; Mark Stanton (07/13/92), General Manager at Moorpark Dust Control; Bill Harris (12/16/85), Corporate Sales Rep at Las Vegas Service Center.

Plant Superintendents' Meeting Held March 6-8, 2002 at the Corporate Office



Front row, L-R: Mike Blazer (07/30/92), Richmond Cleanroom; Louie Perez (02/05/01), Cerritos Dust Control; Freddy Hernandez (03/20/89), Garment Manufacturing; Elpidia Verduzco (03/07/77), Carson Industrial; Lauri Lecair (08/09/79), Milpitas Industrial; Desi Toler (10/12/88), Tucson Industrial; Bobbi Davis (07/20/92), Riverside Industrial; Kathy Araki (08/01/83), Milpitas Cleanroom; Carmen Sjelin (04/29/92), Safety Manager; Rocio Ortega (10/23/91), Plant Superintendent Trainee; Rebecca Koury (06/24/91), Mesa Cleanroom. Second row, L-R: Ramiro Miranda (06/30/97), Staff Engineer; Chuck Burish (03/09/87), Albuquerque Industrial; Alex Reifsneider (05/08/00), Regional Maintenance Engineer; Chuck Hattendorf (08/17/01), Fresno; Eddie Ferguson (08/18/97), Chula Vista Industrial; Patrick Flores (04/03/00), L.A. Cleanroom; Leonard McAllister (03/31/92), Project Manager; Dave Parra (04/08/85), Staff Engineer; John Kinsella (09/21/98), Phoenix Industrial; Ray Stockdale (03/04/85), Vista Industrial; Harve Ortman (08/20/79), Director of Production; and Gary Oien (10/04/88), Garage Supervisor. Third row, L-R: Richard Boyd (10/12/98), Irvine Industrial; Stefan Schurter (10/26/92), Senior Vice President of Engineering & Production; Paul Thompson (11/08/93), Los Angeles Industrial; Gary Adreon (10/03/94), Moorpark Dust Control; Lee Terry (05/09/88), Environmental & Safety Director.

Whats News?

Luis Monjaraz Celebrates 25 Years at Chula Vista



L-R: Eddie Ferguson (08/18/97), Chula Vista Plant Superintendent, Luis Monjaraz (11/08/76), Soil Sorter, receiving his 25 Year Watch, Mike Blazek (05/21/90), Chula Vista General Manager, and Marc O'Leary (12/07/77), Regional Vice President. Luis joined Prudential on November 8, 1976.

Jacket Contest Results

Jeff Nelson, right, (08/08/89), presents Chris Welch (12/14/95), General Manager at Albuquerque, with the 2001 Jacket sales plaque. They achieved an average of 63 jackets sold per CSR.



Rich Grace Celebrates 25th Anniversary



Rich Grace, left, CSR at Vista Industrial, receiving his 25 Year Watch from Dan Clark (09/23/68), Chairman of the Board, on December 3, 2001. Rich joined Prudential on October 18, 1976.

In Memoriam



Lupe Perez joined Prudential 07/16/62 and retired on 07/12/99 from Cerritos Dust Control. She passed away 04/04/02.

Vista Plant Holds Open House



Guests enjoying lunch.



Ray Stockdale (03/04/85), Plant Superintendent, leading plant tours.

Whats News?

Steak & Beans Champs at Phoenix Industrial



Left to right: CSR's Mike Russo (02/28/00), Earl Earnest (03/29/99), Lou D'Angelo (09/11/00), Route Manager, Troy Beavers (01/15/99), Gordy Siewert (11/02/93), Route Manager, Luis Reyes (01/29/01), Kevin Burton (11/20/00), Paul Sunseri (09/26/00).

2001 Top Ten Performance Ranking Sales & Service Managers

Rank	Plant	Serv. Mgr.	Performance Percentage
1	Tucson	Paul Obert	121.5%
2	Irvine	Mark Bickel	118.8%
3	Riverside	Robert Leyerly	111.5%
4	Vista	Scott Richards	105.8%
5	Las Vegas	Jerry Lytal	97.6%
6	Riverside	Danny Martinez	90.7%
7	Irvine	Paul Turney	89.9%
8	Tucson	Roger Cox	88.3%
9	Phoenix	Bill Howard	87.0%
10	Riverside	Tom Stillwagon	80.0%

Paul Reese Wins Big TV



Paul Reese (08/14/95), CSR, Cerritos Dust Control, won this 53" TV when he won the Northern Region Christmas Contest.

U.S. Citizen



Olaya Mendoza-Becerra (08/01/00), QA Tech at Mesa Cleanroom, recently became a U.S. citizen.



Martha Rivas (02/07/95), and Eugene Johnson (11/23/98), at the Employee Appreciation Cake Decorating contest at the Mesa Cleanroom.

Mesa Cleanroom Holds Team Building Seminar



1st row: L-R: Ana White (04/19/93), Supply Supervisor; Xochitl Lara (01/24/00), Production Supervisor; Mellissa Kamanya (04/16/01), QA Tech and Program Leader; Maria Bufanda (07/19/99); Soil Sort Supervisor Rebecca Koury (06/24/01), Plant Superintendent; 2nd row: Chris Sculco (02/05/01), Route Manager; David Keck (10/27/99), Maintenance Supervisor; Chip Fiandaca (06/22/95), Regional Manager; Third row: James Routh (12/03/01), MPTP; Eugene Johnson (11/23/98), Account Manager; Rick Aper (03/05/96), Service Manager.

Milpitas Industrial Steak & Beans Dinner



Steak Table.



Beans Table.

Los Angeles Cleanroom Holds Safety Bar-B-Que In April



Lots of great food.....



and great music too! Photo on left shows Pat Flores (04/03/00), Plant Superintendent, doing the cooking, with Tim Stephens (01/25/93), Service Manager.

Northern Region MEGA Contest



Northern Region MEGA Contest Winner was Los Angeles Industrial Plant. Last years winner (right) Cerritos Dust Control General Manager Ron Baublitz (09/19/94), hands over the plaque to (left) Los Angeles Industrial General Manager Mark Elberson (02/16/88).

Administrative Professionals Day

Milpitas Cleanroom employees chipped in to shower their office staff with gifts in recognition of their hard work and dedication. They have over 23 years of combined service to Prudential. Each was given a bouquet of carnations and a gift certificate valid at the local coffee house.



L-R: Lisa Moreira (06/19/00), AR Clerk; Rachel Martinez (08/11/99), Office Clerk; Sandra Haro (10/15/01), Office Clerk; Catherine Travis (06/06/83), Office Manager.

Quality Improvement Process (QIP) Coordinators' Seminar – January 10-11, 2002

37 Participants
22 Locations



Congratulations to Corporate Office, Carson Industrial, Milpitas Cleanroom, Mesa Cleanroom, and Garment Manufacturing for being awarded a 2001 QIP Excellence Award for QIT meetings, CAT projects, OFI's and QIP evaluation of 5 or above.

L-R: Don Nordstrom (08/11/86), VPHR - Training, Corporate QIP Coordinator; Derrick Born (04/23/98), Route Manager at Austin Cleanroom; Freddy Hernandez (03/20/89), Plant Superintendent at Garment Manufacturing; Richard Boyd (10/12/98), Plant Superintendent at Irvine Industrial; Marlan Bigler (11/26/84), Computer Programmer at Corporate Office, Lou D'Angelo (09/11/00), Route Manager at Phoenix Industrial; Wes Horner (05/08/00), Route Manager at Irvine Industrial; Dawn Clark (02/28/00), Cleanroom Division Administrator, Corporate OFI Coordinator, Chuck Burish (03/09/87), Plant Superintendent at Albuquerque Industrial; Bryan Harris (07/31/00), Route Manager at Milpitas Industrial; Roger Cox (05/15/95), Sales & Service Manager at Tucson Industrial; Ben Janairo (01/29/92), Administrative Assistant at Garment Manufacturing; Charlo Mior

(10/02/00), Sales & Service Rep at Riverside Industrial; Mike Blazek (05/21/90), General Manager at Chula Vista Industrial; Doug Chew (10/27/97), QA Tech at Milpitas Cleanroom; Brad Schacherl (04/08/99), Plant Superintendent at Austin Cleanroom; Eddie Ferguson (08/18/97), Plant Superintendent at Chula Vista Industrial; Ray Stockdale (03/04/85), Plant Superintendent at Vista Industrial; Shawn Campbell (05/11/98), Sales & Service Manager at Fresno Industrial; Flora Prado (10/08/96), QA Tech at L.A. Cleanroom; Gary Oien (10/04/88), Garage Supervisor at Central Garage; Mark Hamilton (06/02/97), Sales & Service Manager at Cerritos Dust Control; Felicia Rojas (08/07/00), Office Clerk at Fresno Industrial; Ron Rains (04/21/94), Sales & Service Manager at Cerritos Dust Control; Carmen Lugo (08/02/99), Production Supervisor at Milpitas Industrial; Manny De La Rosa (07/26/94), Route Manager at L.A. Industrial; Norman Aguiar (05/13/74), Sales & Service Rep at Van Nuys Industrial; Art Quinonez (05/12/97), Route Manager at L.A. Industrial; Jose Torres (07/11/95), Fleet Mechanic at Central Garage; Patrick Flores (04/03/00), Plant Superintendent at L.A. Cleanroom; Terry Hendrickson (03/12/01), Route Manager at Moorpark Dust Control; Floyd Williams (08/23/99), Route Manager at Carson Industrial; Rebecca Koury (06/24/91), Plant Superintendent at Mesa Cleanroom; Joe Sharma (04/26/01), Route Manager at L.A. Cleanroom; Phil Slaughter (02/28/00), Customer Service Rep at San Diego Cleanroom Consumables; Tony Fernichio (10/01/98), Sales & Service Manager at Phoenix Industrial; Jonathan Hine (01/06/97), Plant Superintendent at Van Nuys Industrial.

Corporate CAT Team of the Year Award

Congratulations to the four members of Ergonomics Corrective Action Team (CAT), winners of the Corporate CAT Team of the Year Award! They made a number of ergonomic improvements that enhance safety and production.



L-R: Corporate Office, Harve Ortman (08/20/79), Director of Production, and Carmen Sjelin (04/29/92), Safety Manager.



L-R: Vista Industrial Plant, Ray Stockdale (03/04/85), Plant Superintendent, and Steve Voros (12/03/90), Maintenance Supervisor.



Prudential Overall Supply

Quality Improvement Process Statement

Prudential Overall Supply is committed to:

1. The Customer as the focus of our Quality Improvement Process.
2. Every employee involved in our Quality Improvement Process with continuous and measurable improvement.
3. A philosophy of zero defects with a standard of performance to requirements in all that we do. Do it right the first time!

Quality Service Since 1932